Client

Has

Quote

Makes

Employee

Sent to

Quote request

Submitss

User (Web Application)

Assumptions:

1)Client is registered/logged in

2) All required documents are present

Violation

Resolves

Action

Detects

Takes

Admin

Administrator (Web Application)

Employee (Desktop Application)

Quote

Attached to

Documents

Are revised by

Generates

Desktop user

Receives

Request

Has

Non-functional requirements

Usability

The interface is easy enough for user to finish the task of registering, uploading files, and submitting them.

Security

Only registered employees with access can review submitted client documents

Reliability

Neither website or desktop application will not crush if user inputs invalid data.

Performance

Front page and desktop application must be loaded under 3 seconds

Scalability

The website attendancy limit should support 100 users at a time